Avaya

End of Sale Notice

Notification Date: 20-Feb-2018

Revision Date: 27-Feb-2018
Effective Dates: 11-Jun-2018
Subject: Avaya 1200 Series IP Deskphones and Associated Accessories End of Sale

Theatre/Region: Global

Revision History

Revision Date	Reason for change
20-Feb-2018	Initial version of Notice.
27-Feb-2018	Migration path clarification.

Summary

End of Sale: Avaya 1200 Series IP Deskphones and Associated Accessories

This document provides notice of the End of Sale of the 1200 Series of IP Deskphones associated accessories, effective June 11, 2018 **OR While Quantities Last**. As of this date, or when stock is depleted, these materials will no longer be made available for sale.

Customers are highly encouraged to place any orders for any 1200 Series IP Deskphones or Accessories as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Migration Strategy: Avaya 1100 Series IP Deskphones

Customers that are planning to purchase the 1210, 1220, or 1230 IP Deskphone should consider the 1120E and 1140E models when adding Endpoint Devices to CS 1000 or AS 5300 systems. The 1100 Series IP Deskphones offer similar though not equivalent functionality. It is strongly recommended the 1100 Series Offer Definition and Compatibility Matrix be carefully reviewed because they are not like-for-like substitutes. For example there are noticeable differences in physical appearance.

Customers adding Endpoint Devices to Avaya Aura, Avaya IP Office, any of Avaya's Cloud Solutions including Zang, or Open SIP Cloud Solutions should consider Avaya's portfolios of new devices such as the Vantage Series and the J100 Series instead of the 1100 Series.

End of Sale Timing

Discontinued Codes: 11 June 2018 OR While Quantities Last

Material Code	Description
NTYS18AD70E6	1210 IP Deskphone - Charcoal with Icon keycaps no power supply (RoHS)
NTYS18BD70E6	1210 IP Deskphone - Charcoal with English keycaps no power supply (RoHS)
NTYS19AD70E6	1220 IP Deskphone - Charcoal with Icon keycaps no power supply (RoHS)
NTYS19BD70E6	1220 IP Deskphone - Charcoal with English keycaps no power supply (RoHS)
NTYS20AD70E6	1230 IP Deskphone - Charcoal with Icon keycaps no power supply (RoHS)
NTYS20BD70E6	1230 IP Deskphone - Charcoal with English keycaps no power supply (RoHS)
NTYS22AB70E6	1200 Series Expansion Module - 12 Keys Display (RoHS)
NTYS23AB70E6	1200 Series Expansion Module - 18 Keys Paper (RoHS)
NTYS25AB70E6	Footstand Kit Charcoal (1200 Series IP Deskphones)
NTYS29AAE6	IP Phone 1200 Series - Icon keycap kit for 1210/1220/1230 models
NTYS29BAE6	IP Phone 1200 Series - English Text keycap kit for 1210/1220/1230 models
NTYS26AB70E6	Footstand Kit Charcoal (1200 Series Expansion Modules)

Recommended Migration Path for CS 1000 and AS 5300 Endpoint Device additions:

EOS Material Code	Description	Migration Target Material Code	Description
NTYS18AD70E6	1210 IP Deskphone - Charcoal with Icon keycaps no power supply (RoHS)	NTYS03AFE6	1120E IP Deskphone - Graphite with Icon keycaps no power supply (RoHS)
NTYS18BD70E6	1210 IP Deskphone - Charcoal with English keycaps no power supply (RoHS)	NTYS03BFE6	1120E IP Deskphone - Graphite with Eng keycaps no power supply (RoHS)
NTYS19AD70E6	1220 IP Deskphone - Charcoal with Icon keycaps no power supply (RoHS)	NTYS03AFE6	1120E IP Deskphone - Graphite with Icon keycaps no power supply (RoHS)
NTYS19BD70E6	1220 IP Deskphone - Charcoal with English keycaps no power supply (RoHS)	NTYS03BFE6	1120E IP Deskphone - Graphite with Eng keycaps no power supply (RoHS)
NTYS20AD70E6	1230 IP Deskphone - Charcoal with Icon keycaps no power supply	NTYS05AFE6	1140E IP Deskphone - Graphite with Icon keycaps no power supply

EOS Material Code	Description	Migration Target Material Code	Description
	(RoHS)		(RoHS)
NTYS20BD70E6	1230 IP Deskphone – Charcoal with English keycaps no power supply (RoHS)	NTYS05BFE6	1140E IP Deskphone – Graphite with English keycaps no power supply (RoHS)
NTYS22AB70E6	1200 Series Expansion Module – 12 Keys Display (RoHS)	NTYS08ABE6*	1100 Series Expansion Module – Graphite (RoHS)*
NTYS23AB70E6	1200 Series Expansion Module – 18 Keys Paper (RoHS)	NTYS08ABE6*	1100 Series Expansion Module – Graphite (RoHS)*
NTYS25AB70E6	Footstand Kit Charcoal (1200 Series IP Deskphones)	NTYS11CBE6*	Footstand Kit including cover 1120E 1140E 1165E IP Deskphone for Cat6 cable*
NTYS29AAE6	IP Phone 1200 Series – Icon keycap kit for 1210/1220/1230 models	NTYS15DAE6*	IP Phone 1100 Icon Key Cap Kit (1120E, 1140E)*
NTYS29BAE6	IP Phone 1200 Series – English Text keycap kit for 1210/1220/1230 models	NTYS15EAE6*	IP Phone 1100 English Text Key Cap Kit (1120E, 1140E)*
NTYS26AB70E6	Footstand Kit Charcoal (1200 Series Expansion Modules)	N/A	N/A

* NOTE:
- **The substitute codes identified in RED TEXT are not compatible with 1200 Series devices. They are equivalent codes that work with the 1100 Series devices.**
- **There is no paper label button module for the 1100 Series. If a button module is needed with a device, it must be the electronic button module.**

Schedule

Milestone	Date
End of Sale Date	11-Jun-2018
End of Manufacturer Support for SOFTWARE	11-Jun-2021
End of Manufacturer Support for HARDWARE	11-Jun-2021
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract *	11-Jun-2019
Targeted End of Services Support**	11-Jun-2024

* Per Avaya Product Lifecycle Policy
**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098