



End of Sale Notice

Notification Date: 01-July-2013

Revision Date: 01-July-2013

Effective Date: 31 March 2014*

Subject: End of Sale – 1150E IP Deskphone

Theatre/Region: Global

Revision History

Revision Date	Reason for change
01-July-2013	Initial EOS Notice

Summary

The 1150E IP Deskphone will be End of Sale effective March 31, 2014 based on currently forecasted demand. *This date may be earlier or later depending on actual demand. This EoS Notification includes recommendations for alternative products that are already supported with the AML-based Avaya Aura Contact Center including the 1140E and 1120E IP Deskphones running UNISim software.



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
NTYS06ACE6*	1150E IP Deskphone – Graphite with Icon keycaps, no power supply
NTYS06BCE6*	1150E IP Deskphone – Graphite with English keycaps, no power supply
NTYS15AAE6	1150E IP Deskphone Supervisor Key Cap Kit
NTYS15HAE6	1150E IP Deskphone English Text Key Cap Kit

Migration Strategy

A number of Avaya IP Deskphones are already supported with the AML-based Avaya Aura Contact Center, including the IP Deskphones noted below in this section, which are the recommended models that can be used as an alternative solution to 1150E IP Deskphones when used with the AML-based AACC for CS1000 (UNISim).

Note that the Contact Center specific hard keys and two headset ports that are specific to the 1150E IP Deskphone are not supported on these other models. Please see the User Guides for each model to see the Contact Center features supported with AACC.

1140E IP Deskphone: See the link for the User Guide to 1140E Call Center User Guide (document number NN43113-105): <https://downloads.avaya.com/css/P8/documents/100124915>

1120E IP Deskphone See the link for the User Guide to 1120E Call Center User Guide (document number NN43112-107): <https://downloads.avaya.com/css/P8/documents/100170569>

Schedule

End of Sale Date (last day to order new systems)	31-March-2014
End of Manufacturer Support for SOFTWARE *	31-March-2015
End of Manufacturer Support for HARDWARE *	31-March-2017
Last day to purchase system expansions	31-March-2014
Last day to purchase a new Avaya services contract *	31-March-2015
Targeted End of Services Support	31-March-2017

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy