



End of Sale Notice

Notification Date: 31-January-2014

Revision Date: 14-August-2014

Effective Date: 08 December 2014*

Subject: End of Sale - 1110 IP Deskphone

Theatre/Region: Global

Revision History

Revision Date	Reason for change
31-January-2014	Initial EOS Notice
14-August-2014	Updated EOS Notice to extend EOS date to Dec 8, 2014

Summary

Due to the ongoing availability of inventory, the 1110 IP Deskphone EOS date is being moved out to December 8, 2014. The updated plan is that the 1110 IP Deskphone will be End of Sale effective December 8, 2014 based on currently forecasted demand and available inventory. *This date may be earlier or later depending on actual demand. This EoS Notification includes recommendations for alternative products that are already supported with the Avaya Call Platforms that support the 1110 IP Deskphone.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
NTYS02ABE6	1110 IP Deskphone with Icon Keycaps, no power supply (RoHS)
NTYS02BBE6	1110 IP Deskphone with English Keycaps, no power supply (RoHS)
NTQ402AA	Functional code: 1110 IP Deskphone with Icon Keycaps without power supply (EMEA and Asia Pac only)
NTQ402AB	Functional code: 1110 IP Deskphone with Icon Keycaps with power supply (EMEA and Asia Pac only)
NTQ402BA	Functional code: 1110 IP Deskphone with English Keycaps without power supply (Asia Pac only)
NTQ402BB	Functional code: 1110 IP Deskphone with English Keycaps with power supply (Asia Pac only)
1110 IP Deskphone Related Codes previously EOS	
NTYS02AAE6	1110 IP Deskphone with Icon Keycaps, no power supply (RoHS)
NTYS02BAE6	1110 IP Deskphone with English Keycaps, no power supply (RoHS)
NTYS11BA70E6	Footstand Kit including cover – 1110/ 1150E IP Deskphones (Nortel branded) (replaced by NTYS11BB70E6 Avaya branded footstand kit which is still available)



	throughout EoMS timeline)
NTYS10BA70E6	Handset Cord Charcoal (1110 IP Deskphone) RoHS (replaced by generic handset cord N0212483, which is still available)

System Expansion post-End of Sale

Sales of 1110 IP Deskphones will end on the date indicated or upon use up of existing inventory. The capacity of installed systems may be increased based on the continued availability of order codes for any System Expansions and alternate recommended IP Deskphones including the 1120E, 1210, 1220 or other IP Deskphones.

Migration Strategy

Avaya offers the following alternative solution(s) which are the recommended models already supported on Avaya Call Platforms that currently support the 1110 IP Deskphone. There is no direct replacement for the 1110, but the following models are the closest in terms of providing the same features and capabilities. The differences from the 1110 IP Deskphone are noted.

1120E IP Deskphone: Part of the same 1100 Series IP Deskphone Series, the 1120E is the same graphite metallic color as the 1110, has a backlit display, and has the same type of adjustable stand. The 1120E has 4 programmable feature keys (vs none on the 1110), additional hard keys for Hold, Directory access and optional headset support, and has full speakerphone capability (vs 1110 which has Listen-only speakerphone). The 1120E IP Deskphone can support multiple lines, and supports Gigabit Ethernet (vs 10/100 only on the 1110). The 1120E IP Deskphone supports UNISTim and SIP software, unlike the 1110 which supports UNISTim only. Since the 1110 does not support SIP, it is not supported with Avaya Aura or IP Office, while the 1120E is supported with Avaya Aura and IP Office.

See the link for information on the 1100 IP Deskphone Series:

http://avaya.my.salesforce.com/apex/sp_ViewDetailPage?c=a3d30000000L1dEAAS&Id=a3j30000000L2HYAA0

1200 Series IP Deskphones: The 1210, 1220, or 1230 are suitable alternatives to the 1110 IP Deskphone. The 1210 is the closest phone model to the 1110 in terms of feature support and capabilities. Unlike the 1110, the phone models within the 1200 Series do not include backlight displays, and have two-position stands. The 1220 and 1230 support both UNISTim and SIP, and can be migrated or used with Avaya Aura or IP Office.

See the link for information on the 1200 IP Deskphones Series:

http://avaya.my.salesforce.com/apex/sp_ViewDetailPage?c=a3d30000000L1dJAAS&Id=a3j30000000L2HdAAK

Schedule

End of Sale Date (last day to order new systems)	7-December-2014 (See note below)
End of Manufacturer Support for SOFTWARE *	7-December-2015
End of Manufacturer Support for HARDWARE *	7-December-2017
Last day to purchase system expansions	7-December-2014
Targeted End of Services Support	7-December-2020

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Note: The End of Sale Date for the 1110 IP Deskphone that was originally projected as 30-June-2014, is being moved out to 7-December-2014, based on Avaya's updated view of current demand and available inventory. This date may be earlier or later based on actual demand requirements. Note that the Sales status of the orderable codes for the 1110 IP Deskphones will move to the Manufacture Retired Stock Depletion (MRSD) status on October 6, 2014 to provide further visibility that the inventory is moving towards depletion.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy